

# Quantify Mobile Recording Suite Compliant mobile recording that's as easy as fixed line



Now you can achieve full compliance in recording mobile devices to the same stringent standard as with your fixed lines.

Red Box's Quantify Mobile Recording Suite comes conveniently embedded with your mobile telephony. Like all our solutions it's remarkably simple to implement, integrate and manage.

And due to how it's designed – by our own developers – Quantify Mobile Recording Suite is around half the cost of other alternatives.

#### Compliance – the requirement

Since November 2011, FSA-regulated investment firms in the UK – from banks to high street stockbrokers – have been required to record all 'relevant conversations' conducted on mobile devices and store them for six months. The standards involved are FSA COBS11.8, MiFID and BS 10008.

### Ensures all-calls compliance

With Quantify Mobile Recording Suite you have the reassurance that all voice and SMS communications on BlackBerry® smartphones with at least OSv5, or Android™ smartphones, are securely recorded and stored. For compliance officers, there's a full audit trail with alerts and alarms; administrators have continuous diagnostics with the option, for example, to terminate or continue dropped calls.

#### Highly secure

Your communications, and your business, are safe with Quantify Mobile Recording Suite. It supports full disaster recovery

architecture with DDI redundancy and can be deployed on your secure in-house infrastructure or as a secure hosted service.

Users cannot bypass or delete any calls or data; in fact, they are barely aware that they are being recorded and enjoy almost instant connection.

### Cost-effective all the way

You shouldn't have to pay more – or suffer lower functionality – for mobile recording. With Red Box you don't. That's because we treat mobile recording as any other 'end point'; it's just like recording a fixed line extension.



# Quantify Mobile Recording Suite

There's no need for upgrades or third party integration software, and no additional hardware or licensing costs: one licence covers each recorded mobile and recording channel on a per-user basis. You can even opt for subscription-based payment to spread the cost and include the solution in your existing maintenance agreement.

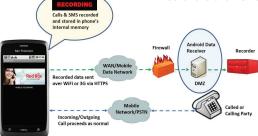
How Quantify Mobile Recording Suite operates with a SIP trunk or E1 interface:



QMR three-way call

How Quantify Mobile Recording Suite operates with Android devices:

When it comes to call charges, Quantify Mobile Recording Suite uses three-way calling (BlackBerry) or WiFi/3G (Android), so there are no re-routing costs\*.



BlackBerry recording sends audio via a lower-cost favourite number and takes advantage of free landline calls that most users have on contract. Android recording passes audio via available WiFi or 3G connectivity. Moreover, since the solution is software only, it needs almost no attention and is easy to run, keeping management time to a minimum.

#### Completely flexible

Quantify Mobile Recording Suite is available how you want it – as an onpremise or hosted recording system, and with the choice of SIP trunk or E1 interface (BlackBerry).

You can use it with personal devices or in an enterprise server environment, with software deployed via your BES, e-mail, a web link or BlackBerry® World™. Roaming is built in, so you can be certain that communications are recorded wherever your employees are in the world.

The solution works seamlessly with your existing fixed line recorder, especially if it's the Quantify Recording Suite. And it fully supports moves and changes: licences can transfer quickly between mobile devices and users.

\*Can be dependent upon existing customer set-up

BlackBerry® and BlackBerry® World™ are trademarks of BlackBerry. Android is a trademark of Google Inc.



#### **About Red Box Recorders**

Red Box brings simplicity to digital recording. Our Quantify solutions are easy to specify, install and manage. We focus on voice and data capture with flexible solutions that cover everything from event logging, playback and retrieval, to storage, quality management and analytics.

Latest Red Box multi-function products incorporate smart, reliable and cost-effective technologies, including web-based interfaces designed for ease of use and access to replay, configuration and maintenance

Red Box has over 20 years' experience in more than 120 countries and the industry's most capable development team. We provide the full range of professional services that businesses need, as well as expert advice and guidance for specific areas such as the public sector, contact centres, financial markets and the emergency services.

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