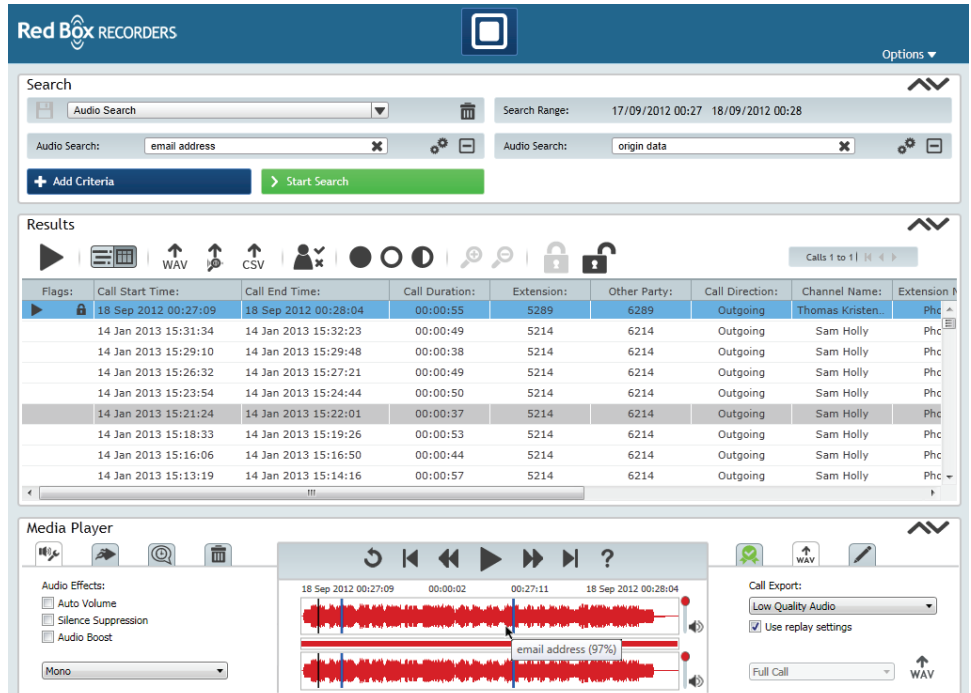




Quantify AudioSearch

Search the spoken word, fast



The screenshot shows the Red Box RECORDERS interface. At the top, there's a search bar with 'Audio Search' selected. Below it, there are search criteria fields: 'email address' and 'origin data'. A 'Start Search' button is visible. The main area displays a table of search results with columns for Flags, Call Start Time, Call End Time, Call Duration, Extension, Other Party, Call Direction, Channel Name, and Extension. Below the table is a media player showing a waveform of the audio file, with a search result highlighted at 00:27:11. The media player also includes audio effects like Auto Volume, Silence Suppression, and Audio Boost, and a 'Call Export' dropdown menu.

Flags:	Call Start Time:	Call End Time:	Call Duration:	Extension:	Other Party:	Call Direction:	Channel Name:	Extension
▶	18 Sep 2012 00:27:09	18 Sep 2012 00:28:04	00:00:55	5289	6289	Outgoing	Thomas Kristen...	Phc
	14 Jan 2013 15:31:34	14 Jan 2013 15:32:23	00:00:49	5214	6214	Outgoing	Sam Holly	Phc
	14 Jan 2013 15:29:10	14 Jan 2013 15:29:48	00:00:38	5214	6214	Outgoing	Sam Holly	Phc
	14 Jan 2013 15:26:32	14 Jan 2013 15:27:21	00:00:49	5214	6214	Outgoing	Sam Holly	Phc
	14 Jan 2013 15:23:54	14 Jan 2013 15:24:44	00:00:50	5214	6214	Outgoing	Sam Holly	Phc
	14 Jan 2013 15:21:24	14 Jan 2013 15:22:01	00:00:37	5214	6214	Outgoing	Sam Holly	Phc
	14 Jan 2013 15:18:33	14 Jan 2013 15:19:26	00:00:53	5214	6214	Outgoing	Sam Holly	Phc
	14 Jan 2013 15:16:06	14 Jan 2013 15:16:50	00:00:44	5214	6214	Outgoing	Sam Holly	Phc
	14 Jan 2013 15:13:19	14 Jan 2013 15:14:16	00:00:57	5214	6214	Outgoing	Sam Holly	Phc

Quantify AudioSearch offers rapid, accurate voice search across audio or video media at far lower cost than traditional analytics.

Now integrated with Quantify Recording Suite, it's just a simple licensing option that gives intelligent search you can manage through one easy interface.

With Quantify AudioSearch, dispute resolution, regulatory investigation and clarification of call information all become much easier thanks to advanced phonetic indexing technology.

It helps emergency services organisations discover, collate and distribute evidence, aiding the production of case files. And in trading floors, it provides the speed and accuracy needed to validate transactions, even in busy multi-lingual environments.

Really affordable analytics

Quantify AudioSearch gives fast, accurate analysis of recorded audio for a lot less than you think.



Quantify AudioSearch

Virtually real-time

Quantify AudioSearch's phonetic search capability can process huge volumes of content almost instantly. For example, it can analyse an hour's content in as little as one minute, and up to 20,000 hours in less than a day.

Highly flexible

The technology used in Quantify AudioSearch is so adaptable it returns precise results regardless of audio quality, speaker accent, dialect, slang or non-standard grammar. It is 'phoneme-based' and therefore supports multiple languages, as well as jargon and specialised industry terms, with ease.

You can search for keywords or phrases as well as call data. Search results show up in the normal search and replay view. You can also use both call data and spoken words as part of the quality monitoring scheduler search criteria, ensuring the correct calls are delivered to team leaders for evaluation.

Equally, it's possible to filter and manage results for maximum relevance, and generate detailed reports for use as evidence, in seconds.

Consistently effective

Unlike extended human listening or manual transcription, where fatigue and errors can set in, Quantify AudioSearch keeps working at peak performance, even when new keywords or phrases are added after an initial review: there's no need to listen to the whole audio content again.



About Red Box Recorders

Red Box brings simplicity to digital recording. Our Quantify solutions are easy to specify, install and manage. We focus on voice and data capture with flexible solutions that cover everything from event logging, playback and retrieval, to storage, quality management and analytics.

Latest Red Box multi-function products incorporate smart, reliable and cost-effective technologies, including web-based interfaces designed for ease of use and access to replay, configuration and maintenance.

Red Box has over 20 years' experience in more than 120 countries and the industry's most capable development team. We provide the full range of professional services that businesses need, as well as expert advice and guidance for specific areas such as the public sector, contact centres, financial markets and the emergency services.

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