

SmartVoice

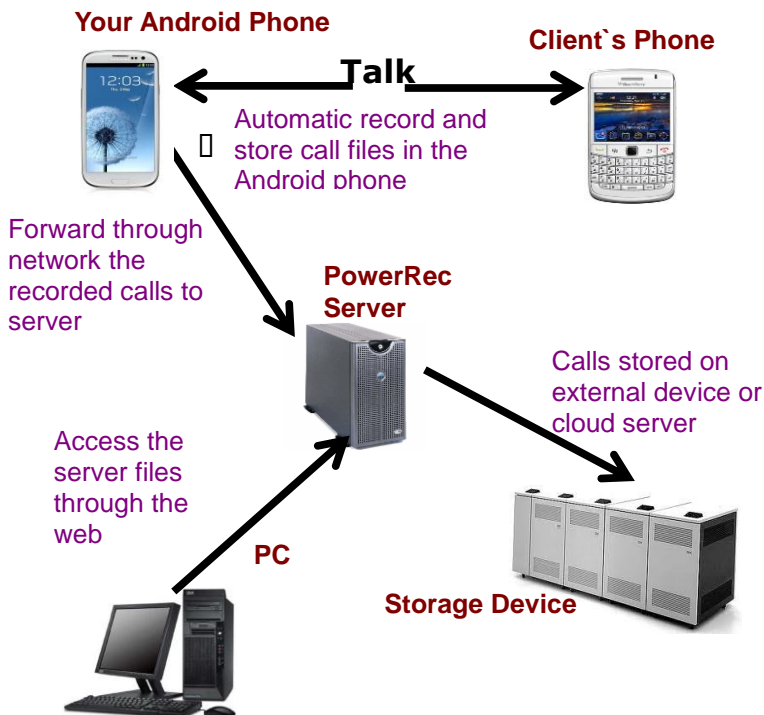
Digital Multi-channel Voice Logging System

Product Brochure

Android Mobile Phone Recording

The **Android Call Recorder** from SmartVoice is an innovative and highly **user-friendly** call recording solution that is **tailor made** for companies and business professionals in the **financial & trading markets**. This **customized, secure and reliable** recording system enables you to

- **Automatically** record incoming and outgoing calls of your Android Phone
- **Playback** the temporary stored recorded calls from the **Android phone**
- **Forward** through network the recorded calls as audio files on an **external server** for **future reference & verification**
- **Playback** the recordings from Server on your phone as well as on your computer



Features & Benefits:

- **Dispute Resolution** – Concrete Evidence in case of client complaints or misinterpretations
- **Risk Management** – Protection against liability posed by voice communications
- **Compliance with legislation**
- **Internal Auditing**
- **Reconfirmation, Documentation & Verification** of important details

Android Phone Features

Android Phone Specifications

- Runs on **Android version 4.0** or over
- Supports **Samsung**, NEXUS, Sony, HTC phones.
- Require Duo Core CPU, 1G Byte of RAM and sufficient storage memory for voice files

Android Phone Features

- Support **White/Black lists** of the caller ID and outgoing numbers.
- Support **holidays** and **schedule** recordings.
- Search and playback calls from the Android phone
- Forward recorded files to recorder server for permanent storage.

Customized System Feature

Dynamic Search Criteria:

We offer highly **optimized** search criteria that help you evaluate and manage the recordings quickly and efficiently. You can save time and optimize business performance by searching and selecting specific calls based on dynamic search criteria including **time, date, call duration, incoming caller ID, outgoing caller ID, custom-made notes** and many more. Searching and classifying calls was never this simple!

Versatile Playback Options:

We offer numerous playback options so that you can access “whatever you want” & from “wherever you want”. After storing the calls on an **external** server in WAV format, you can effectively **review, monitor & manage** the calls based on your needs and preferences. We support playback through **Web/Internet, phone lines** (including **android phone** & other mobile phones) & **remote PC**. You can do all this and more through the simple **PC-based file management system**. Call management & monitoring was never this simple!

Reliable & Dedicated Servers:

We use reliable and dedicated **PowerRec servers** to store your all-important data. These powerful servers support virtually all types of search and playback functions. We also offer extensive data storage – a standard device can support up to **28,000 hours** of conversation and you can upgrade for more space. We even back-up your back-up to cloud storage so as to ensure that you never lose your important data.

Safety & Security Assured:

We employ **rigorous security measures** to ensure the confidentiality of your data. We provide secure server access that requires **multiple-level password authorization**. We also offer customizable functions that offer different rights & privileges to different users - **administrator, agent, operator & auditor**.

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